

SCHEDULED GIVING QUESTIONS

How do I setup a scheduled gift? Simply text the word GIVE (not case sensitive) to 615-378-6006. You will receive a text with a link to access your profile and setup a recurring gift.

Do I need to register before making a scheduled gift? No. If you have never given before, you will be promoted to input your information and you will have the option to make your gift scheduled on the first form.

What are the options for scheduled frequencies? Gifts can be scheduled for weekly, twice monthly (1st and 15th), or monthly intervals. At the time of setup, a giver can choose when their first gift is to be charged.

How can I know when my card will be charged? Every time your card is charged you will receive a text and email confirmation. Additionally, you can check when your next charge will be at any time by texting the word EDIT 615-378-6006.

What happens if my scheduled gift is declined? If a scheduled gift is declined, you will receive a text message stating that your gift was not processed and asking you to update your giving information with a new card. You will receive a link to do this directly without needing to login.

How can I make repeating gifts to designations? Yes, at the time or setting up the scheduled gift, you will be able to pick from your available designations, whenever your gift is processed, the confirmation will include those designations.